



Objectives for Today's Discussion SHIP Transformation

- Recap of sustainability planning underway
- IHC Survey overview
- IHC Survey results and discussion
- Next steps
- Wrap up



Sustainability Planning Process To Date

- PCMH Sustainability Planning:
 - January 2018 PCMH Sustainability Workshop
 - Highlights reviewed at February IHC meeting
- Office of Healthcare Policy Initiatives (OHPI):
 - February 2018 Visioning Workshop
 - Highlights reviewed at March IHC meeting
- CMMI report:
 - Mercer review of past SHIP accomplishments to date; preliminary framework to fulfill federal requirements
 - Part I due May 30, 2018



Sustainability Planning

Regional Collaboratives (RC) Transition Workshop

- Meetings April 10th and 11th
- Discussion of potential shared focus areas for future investment
- Discussion on how Idaho Medicaid value payments and contracting requirements such as CHOICe could impact regional efforts
- Discussion of next steps and additional technical assistance needed to consider post-SHIP transitions



Sustainability Planning Upcoming Process

- Today's IHC discussion
- May and June 2018:
 - Further discussions particularly with State leadership, providers and other stakeholders
 - Considerations of any needed supports and/or funding to sustain transformation including:
 - Sustaining and/or developing any needed public and private partnerships to support the delivery system transformations
 - Assessing optimal State staff roles and structures to align efforts across the agency for fulfilling the State's role



IHC Survey Overview

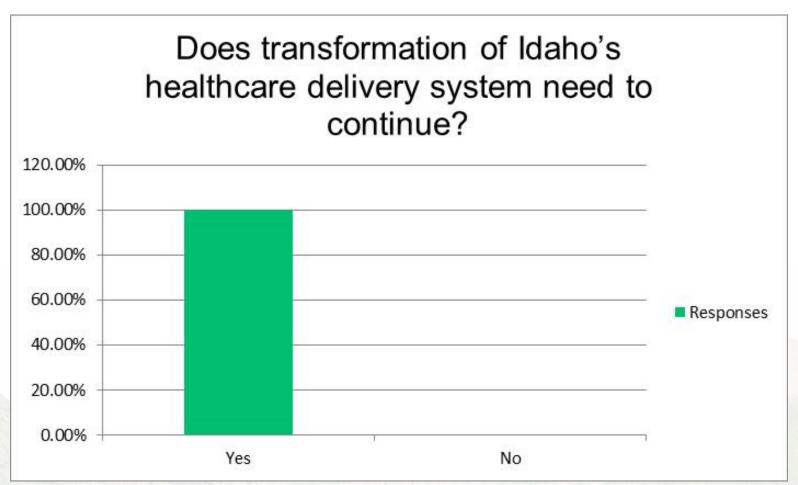




IHC Survey

- Distributed to IHC members via Survey Monkey
- 10 question survey
 - Total of 11 with optional question at end
- 87% Response Rate
 - 43 respondents out of 49







Question 1 Themes from Comments

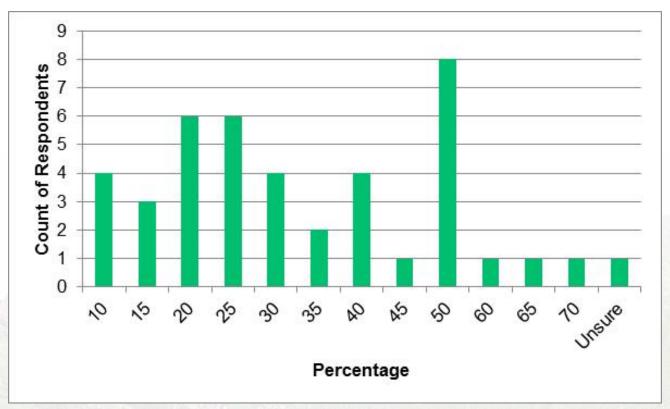
- Key to future transformation:
 - Continued collaboration
 - Focus on patient-centered care
 - Common, aligned goals
- Should focus on further development:
 - Payment transformation
 - Medical-Health Neighborhood



IHC Survey Data Question 2

Please provide the percentage (from 0% to 100%) that you think best describes how far along we are in achieving this transformation.

30% Median; 33% Mean





Question 2 Themes from Comments

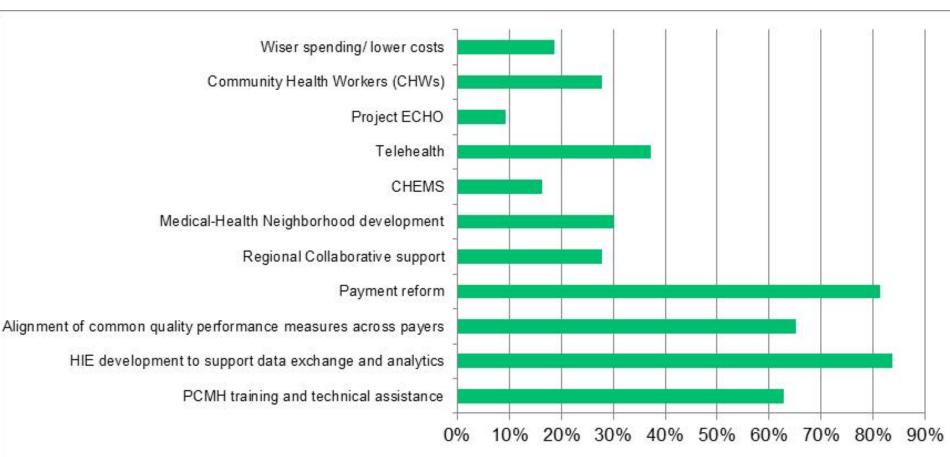
- Limited progress in the following areas:
 - Lack of data and data analytics
 - Payment reform
 - Medical home integration
- Transformation takes time:
 - Much has been done, but there is a lot more to do
 - Concepts in place but understanding and adoption still needs time



Idaho's vision for healthcare transformation during SHIP involved developing and implementing a variety of components of the initiative. What components of the SHIP model have we invested in that should be continued post SHIP? Please identify your top 5 SHIP model components that you believe should be accomplished during the next phase of transformation by checking the boxes on the list below.

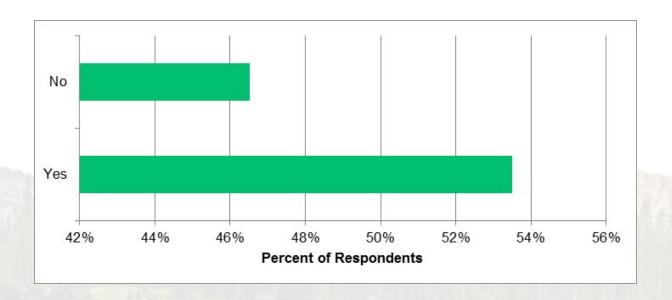


Question 3 Responses





Are there other components of healthcare transformation that were not part of the SHIP model that you believe need to be part of the transformation going forward? If yes, please note in the comment box what additional components are needed.

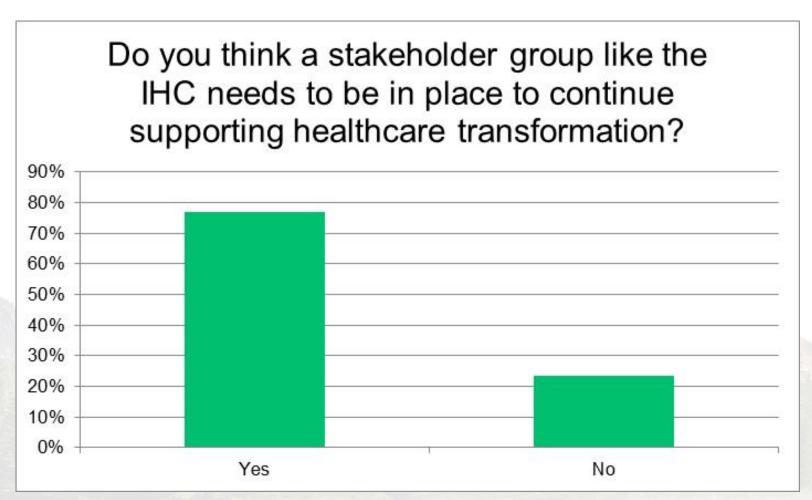




Question 4 Themes from Comments

- Social determinants of health
- Overall control of healthcare costs including specialty care, pharmaceuticals, and hospitals/ancillary care
- Access to healthcare
- Integrated behavioral health







Question 5 Themes from Comments

- Support for continuation of stakeholder group
 - Helps accelerate the process of transformation
 - Holds stakeholder neutrality and anti-trust protection
 - Convener of variety of stakeholders and perspectives to drive transformation
 - Needed to drive and sustain partnerships
- Why a stakeholder group is no longer needed
 - Very few comments



Question 6 Themes from Comments

What about the IHC has worked well during SHIP that should be continued post SHIP?

- Assistance to PCMHs (financial, training, Quality Specialists)
- Providing a forum for developing common goals and leadership for transformation
- Collaboration and coordination between
 - Providers and payers
 - Diver interest groups
- Data group and Multi-Payer group



Question 6 and 7

Themes from Comments

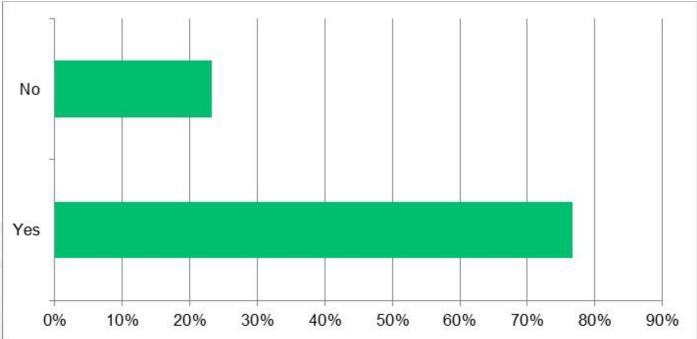
What should be done differently with a stakeholder group like the IHC post SHIP to support Idaho's continued healthcare transformation?

- Questioning the effectiveness of the group
- Too large a group; different member composition
- Increased member engagement
- Should be predominantly stakeholder representatives (include less state agency representatives)



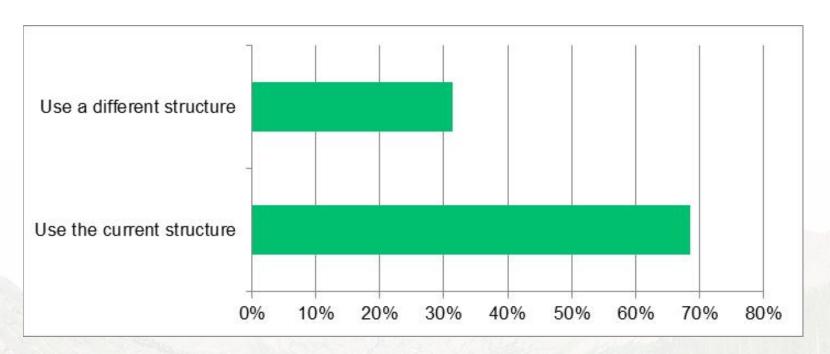
Currently the IHC is supported by IDHW's Office of Healthcare Policy Initiatives (OHPI). OHPI supports and monitors our progress in achieving our goals by tracking accountability through success measures, work plans, etc., in addition to the meeting planning and support they provide. Do you see this type of support being needed in

the future?





If you answered "yes" to Question 8, do you think the current structure should continue or should some other structure be established/utilized?





Questions 8 and 9 Themes from Comments

- In support of infrastructure
 - Need experienced, designated staff to keep engagement, focus, and support
 - Central system for supporting, monitoring, and tracking
 - Concern there will not be funding to support it
- Support for current structure
 - Working well
 - Potentially modified depending on future needs/direction



Questions 8 and 9 Themes from Comments

- Support for different structure
 - If the IHC becomes a stand-alone entity, then the IHC might hire staff
 - Depends upon the goals of the IHC-like organization and/or changing environmental needs

- Not in support of infrastructure
 - No themes emerged



What stakeholders' perspectives/groups need to be represented in a stakeholder entity like the IHC moving forward?

Current and continued forward

- Public and private payers
- Primary care providers
- Health data experts and health data exchange
- Consumer advocates
- Legislators
- Pubic heath

Additions

- Healthcare provider specialists
- Business groups
- Patients
- Public and private entities working on social determinants of health



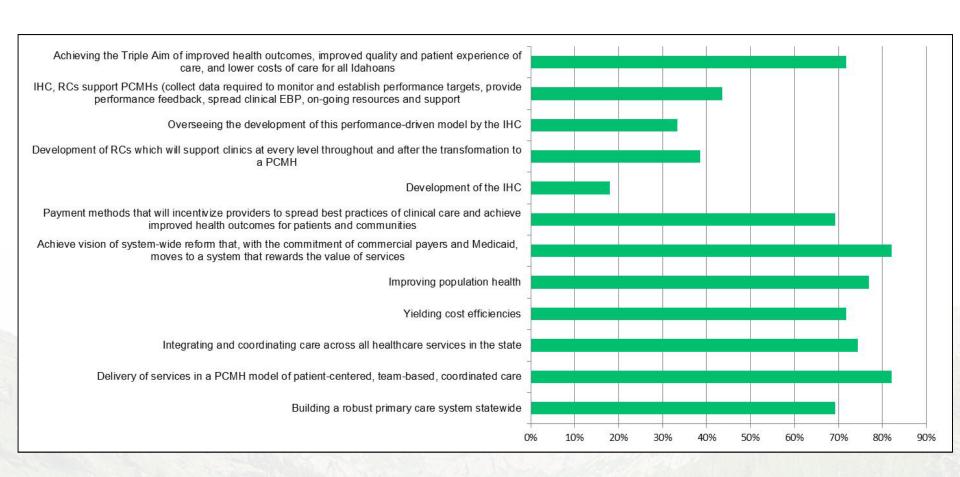
Optional Question - #11

Below is Idaho's existing "End State Vision" that was created in 2013. Based on your vision of what Idaho's healthcare transformation should lead to, what items need to be included or deleted from Idaho's end state vision moving forward. An innovative, ambitious, forward-thinking plan for the State of Idaho — will be centered on:

- Building a robust primary care system statewide
- Delivery of services in a PCMH model of patient-centered, team-based, coordinated care
- Integrating and coordinating care across all healthcare services in the state
- Yielding cost efficiencies
- Improving population health
- Achieve vision of system-wide reform that, with the commitment of commercial payers and Medicaid, moves to a system that rewards the value of services
- Payment methods that will incentivize providers to spread best practices of clinical care and achieve improved health outcomes for patients and communities
- Development of the IHC
- Development of RCs which will support clinics at every level throughout and after the transformation to a PCMH
- Overseeing the development of this performance-driven model by the IHC
- IHC, RCs support PCMHs (collect data required to monitor and establish performance targets, provide performance feedback, spread clinical EBP, on-going resources and support
- Achieving the Triple Aim of improved health outcomes, improved quality and patient experience of care,
 and lower costs of care for all Idahoans



Optional Question - #11





In Summary Findings from IHC Survey

- We still have more work to do, and Idaho transformation needs to continue
- Payment reform, data and analytics, PCMH technical assistance, and alignment of quality metrics are the top areas that should continue to be supported
- Social determinants, addressing costs, and integration with behavioral health should be added/augmented.

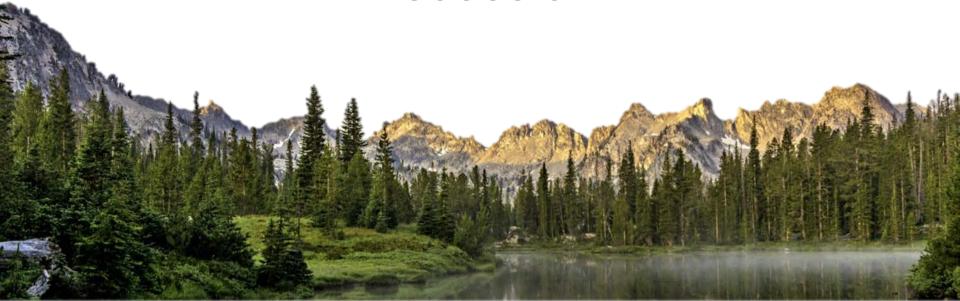


In Summary Findings from IHC Survey

- An multi-stakeholder entity should continue to convene and drive transformation
- This stakeholder entity and Idaho's transformation should be supported going forward, potentially modified over time as needed;
- Having the state continue to support and in the role as a neutral convener has its advantages
- The stakeholder entity needs to build on the voices represented already by the IHC but strengthened with additional voices/perspectives



DISCUSSION





So where do we go from here?

- Discussion regarding next steps
- Wrap Up